

Refund Policy

Last Updated: March 28, 2024

All Sales Are Final

Please carefully review your order before confirming your membership or event registration. All sales are considered final. We do not offer refunds or exchanges for any products or services sold through The Hot Springs/ Hot Springs Village Symphony Guild website.

Non-Refundable Items or Services

All items or services purchased from The Hot Springs/ Hot Springs Village Symphony Guild are non-refundable unless otherwise specified in writing. This policy applies but is not limited to

- Membership fees
- Event registrations
- Donations

Exceptions to the No Refund Policy

The only exceptions to our No Refund Policy include:

- Registration fees to an event that has been cancelled or rescheduled
- Obvious duplicate transactions (membership dues or donations paid twice in a short period of time)
- Legal Requirements: Following applicable laws, any other conditions or circumstances where we are legally required to offer a refund will be honored.

How to Contact Us

For any questions or concerns regarding this No Refund Policy, please contact us at:

- Email: info@symphonyguild.org
- USPS: HS/HSV Symphony Guild, P.O. Box 8354, Hot Springs Village, AR 71910

We reserve the right to modify this No Refund Policy at any time, effective upon posting of an updated version on our website. Please regularly check www.symphonyguild.org